Strategies for Institutions: Responding to the Digital Challenge

Paper presented at:

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Current Conditions

Increasing to Near-Total Reliance of User Groups on Electronic Media for Access to Information

- Evidence of trend is supported by vast body of statistical and anecdotal evidence
- The Google phenomenon
 - "Digitizing every book in the world"
 - "Organizing the world's information"
- Empty reading rooms in university and other libraries
- Growth in use of Kindle and other electronic book readers
 - Reaching a take-off point in digital reading
- Financial difficulties in old media

- Go where the users are online
- Deal with copyright and intellectual property issues in a new way
- Redefine relations with private industry as both partner and competitor

Problems of Financial Viability and Sustainability

- Dearth of viable economic models in both old and new media
- Increased challenges for cultural institutions
 - More work
 - Fewer resources
- Increased demands on governments and foundations

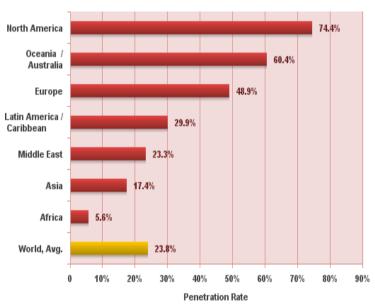
- Cut back on legacy functions
- Private fundraising
- Partnerships with industry
- Assert public-good functions as a way of garnering increased government support
- Tap into volunteer communities

Globalization, but with Persisting Digital Divides

- About 25 % of the world's population has Internet access, and this number continues to grow
- However, Internet penetration rates range from 74.4% in North America to 5.6% in Africa
- Disparities in access to broadband are even wider
- Disparities with regard to content creation are wider still
- English content still dominant, but rapid growth in other languages, especially Chinese

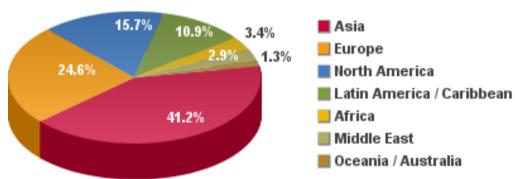
Globalization, but with Persisting Digital Divides (continued)

World Internet Penetration Rates by Geographic Regions



Source: Internet World Stats - www.internetworldststs.com/stats.htm Penetration Rates are based on a world population of 6,710,029,070 and 1,596,270,108 estimated Internet users for March, 2009. Copyright © 2009, Miniwatts Marketing Group

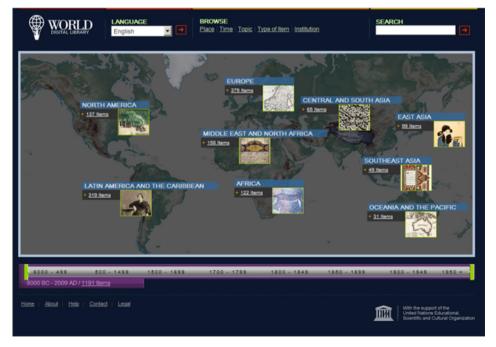
World Internet Users by World Regions



Source: Internet World Stats - www.internetworldstats.com/stats.htm 1,596,270,108 Internet users for March 31, 2009 Copyright © 2009, Miniwatts Marketing Group

- Partner with organizations committed to bridging the digital divide (IFLA, UNESCO, foundations)
- Tailor services to reach global as opposed to just local or national audiences





Increasing Diversity of Ways to Access Digital Content

- Devices: PCs, Laptops, "Netbooks," iPod, Mobile phones and PDAs
- Applications: Traditional web pages, web 2.0 applications, social networking sites





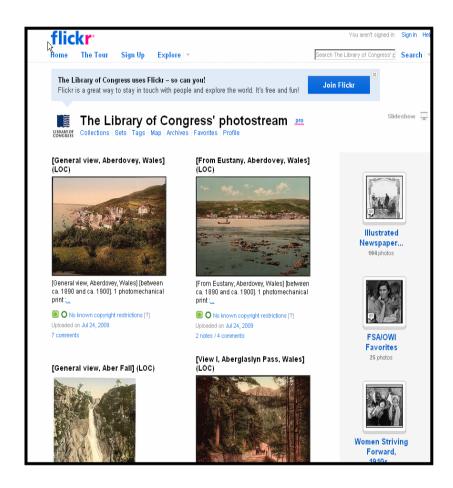






- Go where the users are and make the content available where it will be found and used
 - Flickr
 - YouTube
 - iTunes and iTunesU





Relative Shift from Text to Audio and Audio-Visual Media

- Success of YouTube and iTunes
- Mixing of text with audio and audio-visual in traditional sites (BBC, Reuters, New York Times)
- Trend will accelerate with increases in streaming and broadband

- Exploit vast archival holdings of audio and audio-visual content
- Focus on multi-media treatment of themes and topics
- Highlight special role with regard to preservation





Dominant Role of Search Engines

- Rapid access to vast amounts of information
- But: tendency to fragment and disaggregate information
 - Cf. "Is Google killing general knowledge?" Intelligent Life, Summer 2009.
- Displacement of other methods of finding information
 - E.g. online catalogs based on traditional metadata
- Potential for commercial and political manipulation

- Expose metadata to search engines
- Factor external search into design of web sites and digital libraries
- Share content so that it is located in and can be found in multiple places
- Provide intellectual value-added beyond search

Ever-Rising User Expectations

Availability of content

- Everything should be online
- Everything should be free (but renewed interest in subscription or pay-per-view revenue models

Findability of content

- Should be able to search everything in a simple way and get rapid results
- Should have access to deep content from search engines
- Should be able to manipulate search results
- Want suggestions based on related information, recommendations, popularity rankings, etc.

Ever-Rising User Expectations (Continued)

Sharing, re-use, and participation in the creation of content

- Should be able to download, embed, link to, email any piece of content
- Should have opportunity to improve or transform content through corrections, tagging, translation, etc.
- Should be able to share content in social networks and form virtual communities around content

Understanding content

- Users don't always "know what they are missing," but they tend to welcome:
 - Selection and authentication by curators and experts
 - Analysis and interpretation by experts
 - Maps, timelines, visualizations, interactives that make accessing content fun
 - This is an area in which libraries can shape user expectations

- Know what users are thinking and doing (statistics; feedback mechanisms)
- Collaborate (Europeana, World Digital Library)
- Exploit the possibilities of open source
- Improve design and functionality of sites
- Undertake pilot projects and get user feedback
- Offer better search features
- Offer web 2.0 features
- Involve curators and outside experts in digital library projects

World Digital Library as a Response to the Digital Challenge

Capacity-building in the Developing World

- Digital conversion centers (Brazil, Egypt, Iraq, Uganda)
- Online tools for distributed content creation







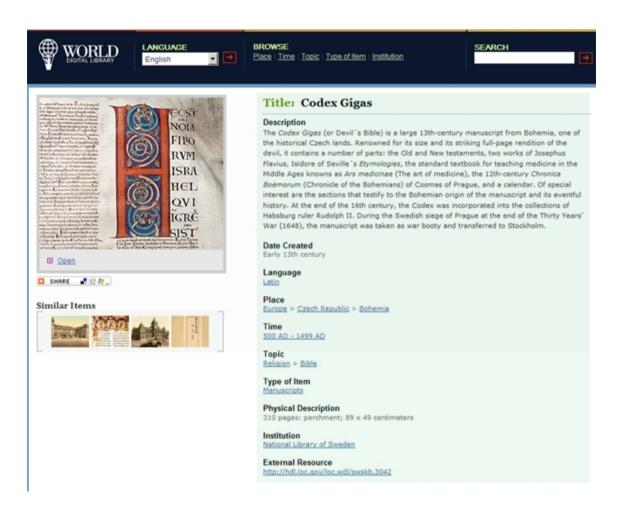


Emphasis on Quality, Performance, and Metrics

- Speed and reliability
- Consistent experience for users around the world
- Detailed statistical reports; simple user feedback mechanisms



Consistent Metadata to Facilitate Search and Browse



Items Individually Indexable by Search Engines



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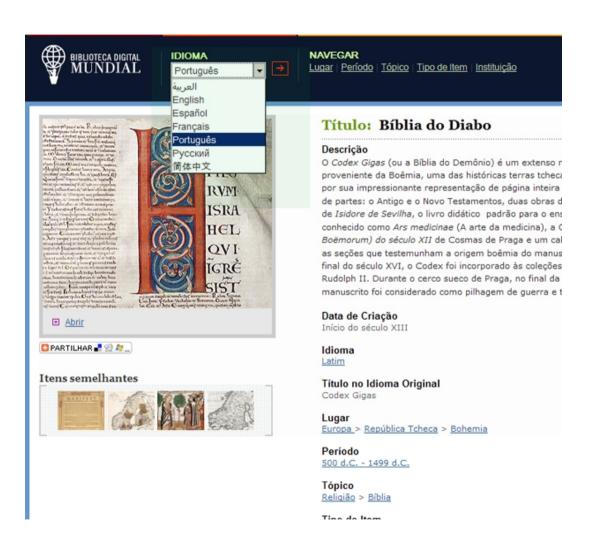
and in ... The Codex Gigas (or Devil's Bible) is a large 13th-century manusc Bohemia, ... Institution. National Library of Sweden ... www.wdl.org/en/item/3042 - Cached - Similar

Codex Gigas encyclopedia topics | Reference.com

Codex Gigas — Official Codex Gigas site at the National Library of ... ISE Codex Gigas in The European Library: treasure of national library of Swei Bible, the world's biggest manuscript, which is on display in. ... Building a E library: a challenge in the culture wars. ...

www.reference.com/browse/wiki/Codex Gigas - Cached - Similar

Interface in Seven Languages; Content in Many More

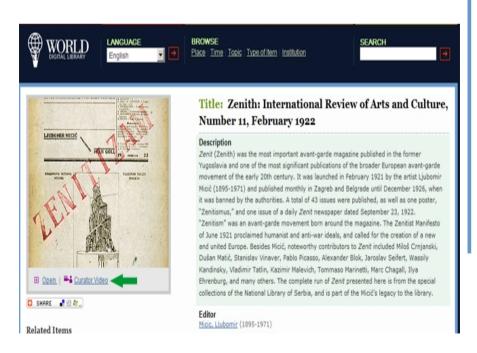


Options to Print, Download, Share, and Reuse Content



Features to Facilitate Understanding the Content

- High quality metadata
- Item-level descriptions
- Curator videos
- Superior viewing technology
- Timelines and geographic clusters







Speaker

Sreten Ugričić

Institution

National Library of Serbia

Subject

The Avant-Garde Journal Zenit 1921-1926

Zenit, an International Review for Art and Cult February 1921. The monthly issuing of the jou tense polemic, the editorial office was forced in marked by an uneven and slow issuing, by fre function. That brave and unusual attempt of is after a several month pause, ended, in spite (No. 43 inclusive. The editorial board tried to s several issues into one, which sometimes dil issues (17/18, 19/20) becoming eight-issue u of periodicity. Besides, the issuing strategy ex

Audio and Audio-Visual Content as well as Textual Content



Reliance on Private Fundraising



- Google, Inc., for \$3 million for the initial development of a WDL plan and the WDL prototype.
- The Qatar Foundation, for \$3 million in general support for the WDL, and to support the development of the key node in the WDL network.
- . The Carnegie Corporation of New York, for \$2 million to support the inclusion of cultural institutions from s
- The King Abdullah University of Science and Technology, Saudi Arabia, for \$1 million to support activities
 of digital versions of manuscripts and other materials relating to science in the Arab and Islamic worlds.
- · Microsoft, Inc., for \$1 million in general support.
- . The Lawrence and Mary Anne Tucker Foundation to support the establishment of a digital conversion cent
- . The Bridges of Understanding Foundation for the development of Middle East-related content for inclusion

Collaboration and Sharing with Partners



II. General Guidelines for Content Selection

Manuscripts

Key historical documents; illuminated and illustrated manuscripts; (e.g., pre-print materials); examples of calligraphy in all scripts; sacred texts and other religious texts; personal diaries and letters of general interest.

Books

Rare and significant volumes of history, culture, literature, science, and other topics, in all languages. Books that complement special format materials (e.g., books that explain manuscripts or photographs).

Other Printed Materials

Pamphlets and ephemera that are of interest to scholars (e.g., railroad and shipping timetables, early advertisements and directories) and that help to convey a sense of popular culture and everyday life.

Maps, Atlases

Hand-drawn maps by explorers; early printed maps; printed maps that played significant roles in shaping national consciousness in different countries; maps by indigenous peoples or that show geographic knowledge obtained from indigenous peoples; topical maps showing industry, transportation, ethnographic and linguistic distribution.

Prints, Drawings

Printed pictorial materials from the pre-photographic era, for example, posters associated with important personalities, events and social, cultural, economic, scientific, and technological developments.

Photographs

Collections that document everyday life, buildings, and infrastructure; albums (published or unpublished) created for special occasions such as visits and anniversaries; collections owned

Future Priorities

- WDL Charter
- Online content transfer, cataloging, and translation tools
- Improved optimization for low bandwidth users
- Applications developed for mobile devices
- WDL blog
- Pilot projects with volunteer communities